
7 YEARS WARRANTY

An offer made for you, to guarantee the longevity of your Zealux heat pump.



Zealux[®]
365Days GreenHome

1st quarter 2024 edition



"A GREAT HEAT PUMP DESERVES THE BEST WARRANTY"



Zealux Electric Limited is searching for the highest quality and performance in every product that we manufacture under the unique Inverboost technology.

It is our commitment, demonstrating our confidence of quality in every product & components.

For these reasons Zealux Electric Limited decided to change its warranty conditions for new & existing customers in Europe.

As of January 1st 2024 Zealux Electric Limited decided for all models Zealux HP and future models will come systematically with 7 years warranty.

« The promise is to give the great benefit to every user with 7 years of peace of mind »

Approved by Michael Chen (CEO Zealux)
and Didier Garidel (CEO Zealux France)



The 7 years commitment



By Zealux



To provide the required technical documents and product info



To organize the trainings and webinars min one time a year



To give the best in class customer service



To select the right partners



To hold enough spares and repair kit for installers

By the person in charge of maintenance



To respect installation requirements of Zealux and technical supports



To monitor maintenance visit every 2 years following the maintenance prog



To be an authorized Zealux installer / dealer / service partner



To use only Zealux spares and tools



To participate at least min 1 time a year to our training course or webinars

Terms and conditions



Terms and conditions
<p>The 7 years warranty is valid for an installation or purchase from January 1st 2024</p>
<p>Installer must provide the proof of purchase or installation proof including the serial number</p>
<p>The 7 years warranty is valid for a normal usage compliant with our installation requirements, technical documents, user manuals</p>
<p>The 7 years warranty is valid for a normal usage compliant with our installation requirements, technical documents, user manuals</p>
<p>The 7 years warranty is applicable only if the installer is doing a regular maintenance at least minimum every year following our rules, check list & requirements (see the check list below)</p>
<p>7 years warranty, it only applies to the repair or replacement of the product / defective parts</p>
<p>The 7 years warranty is transferable to subsequent owners if the product is sold or transferred</p>

Check list maintenance



N°	Check list
1	To test the heat-pump in working conditions (compressor – fan) and analysis of power regulation mode
2	To check the probes (replacement of the defrost probe, exhaust temp probe, return probe every 3 years)
3	To check and clean the flow detector (replacement every 3 years)
4	Cleaning operation of the evaporator (replacement of the evaporator element mandatory every 3 years) and of the condensate drain, maintenance of the condensate reception tanks
5	Clean the sludge filters (annual) and visual check of the heating water system and frost protection, Inspect the presence and condition of insulation, expansion tank
6	Verification of the tightness of the refrigeration circuit performance control (inlet and outlet air or water temperatures)
7	Visual Check of the electrical parts, electrical protections and connectors

FRANCE AND GERMANY CENTERS

The Zealux France and Germany centers, which are our support points in Europe, offer our customers on-site technical training and fast after-sales service.

With innovative technology, strict quality control, reliable design and after-sales service. Zealux hopes to be your long-term partner.



After-sales service



Technical Support



Product display



Spare parts storage

European Service Center

France

Sarl Zealux France



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